

# Virtual Learning Help Sheet

## Cumberland County Schools

### Login Information

- Open the lid to your Chromebook. It should power on automatically. If not, press the power button on the Chromebook.
- When the 'Sign in to your Chromebook' screen appears, press Next.
- You will now enter your username and your password. Your username is your PowerSchool ID and your password is your birth date in **mmddy** format.

### Proper Care

- Do not add any stickers or any other decorative items that would alter the Chromebook from when you received it
- Do not tamper with school tags that are present on the Chromebooks.
- Use both hands when opening the Chromebooks.
- Do not hold the Chromebook by the screen.
- Always close the Chromebook before walking with it--remember, it has an 8-second startup.
- Be sure to place the Chromebook in its protective case; if provided, before you walk in the hallways.
- Running in the hallways is prohibited--keep in mind that all students are now carrying Chromebooks.
- Never pack your Chromebook with other materials.
- Keep it separate from textbooks and other heavy objects that could potentially damage the screen.
- Keep food and drink away from your Chromebook--they are not allowed in the Cafeteria.
- Treat your Chromebook as a valuable material--do not leave it lying around.

### Low-Cost Internet Information

Are you in need of low-cost internet in your home? The link below has several low-cost options that families may qualify to receive. If you are interested in these programs, please visit the website below and determine which options your family may qualify to receive.

#### [Free and Low Cost Internet Assistance](https://www.highspeedinternet.com/resources/are-there-government-programs-to-help-me-get-internet-service)

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### What should I do if I have trouble with the Chromebook I have been assigned?

If you have any trouble with your Chromebook, please contact the help desk that has been developed for parents and students during virtual learning. Simply dial **678-2618** and choose option 2. A Cumberland County Schools computer technician will be happy to help resolve your Chromebook issue.